

Education

- MS, Lesley University, management
- BA, University of Missouri at Kansas City, communication studies
- Organizational Development Certification, Linkage
- Facilitating Organizational Change Certification, American Society for Training and Development
- Organizational Development Network seminar – Adding Neuro-Linguistic Programming Magic to Your Facilitation Skills
- Colorado State University – Denver/Orion Development Group seminar – Process Mapping
- Supervisory Skills Certification, Mountain States Employers Council
- American Institute of Banking coursework
- Leadership Cheyenne graduate

Publications

- Don't Let Your Clients Be Defined by Instrument Results, 2010 Pfeiffer Annual Consulting, 2010

Courses developed and/or taught

- Leading Through Change
- Effective Decision Making
- Managing Up: Negotiation Skills
- Customer Service for the College Campus
- Align's Nonprofit Leadership Institute courses

Recent Presentations

- RIF is a Four-Letter Word
- Community trusteeship
- A View from Atop My High Heels: Women in leadership
- It's Good to Be the Queen: Women and authenticity
- Running the Maze: Navigating Work and Life
- We're All from Earth: Gender communication

Memberships

- Zonta Club of Cheyenne
- Society for Human Resource Management
- Frontier Human Resource Association
- Laramie County/Cheyenne Economic Development Corporation

Awards

- Rocky Mountain Association of Student Financial Aid Administrators (RMASFAA) Distinguished Service Award
- Wyoming Association of Student Financial Aid Administrators Distinguished Service Award
- National Distinguished Leadership Award of Greater Cheyenne Chamber of Commerce
- ATHENA[®] Award

Professional experience

- Align, Executive Vice President, consultant and trainer
- Wyoming Student Loan Corporation, Chief Operating Officer and business development manager
- UNIPAC Servicing Corporation, supervisor
- Bank IV Olathe, student loan officer

Volunteer experience

- Better Business Bureau of Wyoming and Northern Colorado board
- Cheyenne/Laramie County Economic Development Joint Powers board
- Chair
- LEADS, Inc (a private, nonprofit economic development corporation)
- Board chair
- PlanCheyenne advisory committee
- Cheyenne Animal Shelter
- Personnel committee chair
- Greater Cheyenne Chamber of Commerce
- Board chair
- Education committee chair

- Zonta Club of Cheyenne
- President
- Fundraising chair
- Cheyenne Frontier Days Western Art Show and Sale
- Committee member
- Docent
- Cheyenne Frontier Days Public Relations committee

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